

Q15 Please provide any comments you would like to share concerning the law library, its staff, services and/or programs, including, but not limited to, changes you would like to see made?

Answered: 84 Skipped: 49

#	RESPONSES	DATE
1	Study Rooms: I feel like they can be resituated to be more useful. For example, it would be very helpful to have whiteboards going around the entire room rather than just a small one on one wall. General Comments: (1) The chairs are extremely uncomfortable. If I have to sit for a long period of time I would love to stay in the library, but the chairs are so bad that I normally go to the student center or the business school because their chairs have more padding. The blue pads help, but they aren't always available and don't make a big difference if you're studying for a long period of time. (2) It would be amazing if there was some sort of coffee station in the library somewhere -- even if there's a large industrial pot like most firms have in their break rooms. Keurig's are okay, but their quality isn't great. But if there was some sort of coffee/ snack station (with healthier options than the vending machines) that would be such a lifesaver and likely help me to stay here longer when I need to study. (3) Computer/ Printing Labs- I know Lexis/ Westlaw sponsor these, but I also think these could be re-situated to be more efficient. The printers often have issues with them. Additionally, there are rarely supplies in those rooms that we need, like staplers and three hole punches. I probably use these rooms the most out of anything in the library, and I am sure there's a way to make sure there are enough supplies in there throughout the day. (4) Trashcans/ Recycling Bins- There should be more large-scale trash cans and bins throughout the library, again just because they get used so often.	1/30/2020 10:46 AM
2	The printing lab printers are very unreliable and almost never work or print extremely slow most of the times I try to use them. I have to settle for WEPA, but I would rather not pay. Sometimes I go over the allotted \$50. The cubbies usually have a lot of dust and dirt on them every time I use them	1/28/2020 6:41 PM
3	I would love for the possibility of shades for the windows facing the fountain. I love sitting there on both main and second floor, but the sun can be quite harsh. I think the types of shades that could be scrolled down would not affect the visual integrity of the building. And, would make it much easier to study in those areas.	1/28/2020 12:26 PM
4	The computers in the labs are very slow. Not sure what could be done to fix this, but at times I have waited 30+ min. for a computer to process my login. I would appreciate some better collaboration spaces for small groups on the lower level - the big tables are a little too big for a small group to easily communicate. I support the idea of a small coffee shop (Starbucks, etc) on the lower level.	1/27/2020 1:49 PM
5	A coffee shop in the library would be extremely helpful for students especially during exam times if feasible.	1/27/2020 10:32 AM
6	Grace is awesome!	1/27/2020 10:04 AM
7	More seat cushions!! These are a hit, but they consistently disappear from students using multiple at a time. Unpopular opinion, but the windows by the tables on the first and second floor get super sunny almost to the point of needing sunglasses at points throughout the day. Wondering if there could be a pull-down shade option?	1/26/2020 9:47 PM
8	More staff controlling the noise levels in the first/second/third floor areas. People in study rooms who blast music and are really noisy aren't held accountable for how loud they're being. It would be great to open the library for 24/7 access during exams so that we don't have to go to the Great Room or Samford's undergrad library. The printers in the printing room never print documents correctly. There are never enough staplers or paper clips. Study rooms should be available to rent when the library opens, not an hour after.	1/26/2020 8:44 PM
9	A coffee shop would be nice. It would also be nice if there were a way to check out study rooms in advance, either online or through an app. That way you could reserve a specific size room.	1/26/2020 8:02 PM
10	a coffee shop would be nice. I also run into trouble with not being able to staple what I print out.	1/26/2020 6:43 PM
11	The addition of the cushions has been awesome! However, I would love to see more of them - students often hoard and hide the cushions to keep for themselves (obviously this would not solve the problem, but I wanted to bring attention to it nonetheless). I would also love to have a system where students can obtain text or email reminders about when their study rooms are due - this would likely help students avoid getting fined. Thanks so much for all you do!	1/26/2020 5:21 PM
12	Possible coffee bar	1/26/2020 3:51 PM
13	I think we need to add some sort of coffee station. doesn't necessarily need to be a store, but even just a machine that we could use ourselves. something besides the vending machines.	1/26/2020 3:43 PM

14	Coffee shop sounds like an awesome idea!	1/26/2020 3:32 PM
15	Regular staplers in the computer labs, more comfortable seats	1/26/2020 3:18 PM
16	The chairs at the carrolls are not comfortable to sit in for an extended period of time.	1/26/2020 2:51 PM
17	More seat cushions/better chairs. The printers are unreliable and can be difficult at times. A coffee shop would be awesome!	1/26/2020 2:48 PM
18	Would love the library to open earlier on Sundays. Would also appreciate a refrigerator on the bottom floor to accompany the microwave	1/26/2020 1:55 PM
19	I think we could better monitor the cleaning service and ensure that they thoroughly clean the bathrooms (namely mopping). I think shades on the second floor windows on the side facing the sunrise would be a gameee changer - the sunlight in the mornings makes that space very warm and it can get difficult to see. Many students avoid sitting on that side in the mornings unless they can find shade behind a particular spot for a period of time until the sun moves. Moreover, the sun bleaches the wood tables and chairs diminishing the overall appearance of the tables. I think an easy fix like putting up window shades (not blinds because students would likely break them) could preserve the value of tables and chairs (possibly carpet) and increase the population on that side of the library before 1ish pm (when the sunlight is especially unbearable on the second floor).	1/26/2020 1:45 PM
20	Coffee shop please! Those people who go through discovery aren't there enough to justify two whole rooms when one of them is fitted for a coffee shop. The school would absolutely make the money they invest into the shop back within a short period of time, because law students would be in there constantly trying to get our caffeine fix without having to go to the undergrad areas.	1/26/2020 1:16 PM
21	My one comment would be in regard to Samford students not belonging to the law school taking over the library. It's hard enough to learn law related subjects without having people in the library talking loudly about chemistry or some other subject. It would be helpful if only law students had access.	1/26/2020 1:08 PM
22	We need more working printers.	1/26/2020 12:29 PM
23	It would be nice to have a coffee shop! Einstein's is always so packed	1/26/2020 12:24 PM
24	The most important suggestion is that I would like to see a refrigerator in the library so that it is easier to bring lunch and study. We also need better seats with more cushioning. The chairs we currently have are terrible if you're having a long study day. We need more study rooms and better markers for the expo boards in the room. We also need staplers in the print labs. Also, I know other people have suggested a coffee shop, and that would be awesome. Most undergrad library's have one and it would be nice for us to have that as well. Also, I would like to see longer hours in the library such as staying open later, and opening much earlier on Sundays. It's frustrating when you need to get work done or print, and the library is closed past lunch. Along with these suggestions, I would like to say that the staff is amazing and i'm thankful for each of them! Thank you for hearing our concerns!	1/26/2020 12:14 PM
25	In the basement, the cushioned seats are too tall to slide close to the tables. That's not a major issue but it does make a difference in comfort.	1/26/2020 12:07 PM
26	I think the addition of extra study rooms is a great idea and would be very beneficial. A coffee area would also be much appreciated. More seat cushions would be great as well because a lot of them are in study rooms so it would be great if there were more in the common areas. Lastly, many of the white boards do not erase well so having some type of cleaner in each study room would also be very helpful. Thank you for allowing us to make suggestions!	1/26/2020 12:01 PM
27	A coffee shop / access point would be awesome	1/26/2020 12:00 PM
28	Anyway to allow access to study rooms or portions of the library after hours would be very helpful, better chairs in study rooms, a coffee shop would out of this world. Overall the library is a great place to study and the staff is excellent	1/26/2020 12:00 PM
29	I would love a coffee shop in the library.	1/26/2020 11:59 AM
30	More staplers and a coffee shop	1/26/2020 11:58 AM
31	More seat cushions; more staplers that work; prevent non law students from entering the law library at all or earlier in the semester; if noise concerns are going to be voiced, do so in a	1/26/2020 11:56 AM

	timely manner when the suspects are actually still in the library or find a way to limit their access to the library if they are a consistent problem.	
32	i would love more working staplers throughout the entire building, not just the labs!	1/26/2020 11:56 AM
33	More coffee, more staplers, more reliable printers	1/26/2020 11:55 AM
34	I am in the library a lot, and I always feel like the staff is more than willing to help me.	1/23/2020 8:04 PM
35	Please fix, or better yet, replace/upgrade the library vending machines. The snack machine rarely takes dollar bills, some items get stuck against the glass and won't fall, and many times items are out of stock for long periods of time.	1/23/2020 7:15 PM
36	The "no noise" policy is not being implemented very effectively. I have complained numerous times and no library staff has resolved the noise issue. I have texted the phone number provided for complaints and then received a text over an hour later asking if there was still noise... I had left the library by that time. The noise is usually the same few tables on the first floor, the staff likely knows which ones, however, nothing is EVER done about it. I rarely use the library because of this. It is quite obnoxious to continuously hear talking/whispering while trying to study and read law books.	1/23/2020 2:22 PM
37	The carpet in a few areas has come loose and should be tightened back to the walls. Also the white boards on the lower level became broken during exams but before that were super helpful for group studying.	1/23/2020 2:20 PM
38	The noise policy enforcement feels like it is a joke, frankly. Last semester, numerous emails were sent chiding students for talking on the 1st-3d floors and stating that additional enforcement would be done. Given that a certain knot of 3Ls talks in normal voices at the same tables on the first floor, in the main area right in the middle, and I have seen library staff (whose identities I do not know) walk by without telling those 3Ls to be quiet, I found the statements that library staff would be enforcing the noise policy more strictly rather unbelievable. The group of 3Ls is just an example, needless to say, as I heard others talking and cannot think of a time when I observed the library staff do something about it (and I am in here all the time). Obviously enforcement measures may have been taken when I was not present, so I would not be aware of those enforcement measures, but the impact of any attempts was minimal, given the lack of change in noise (and the irony of the collaboration level being quieter than the other three levels, outside of meal times). I understand that the quiet floor policy just changed, but my confidence in the dedication to policy enforcement was not boosted, nor has it risen so far. I dislike being this forcefully candid, but the noise situation began to really irritate me, and submitting a complaint seemed fruitless in light of the lack of change and apparent lack of real initiative to actually enforce the policy. Otherwise, I find the staff friendly, helpful, and competent at running an efficient library, with great resources. It would just be nice if this great library were actually quiet where it is supposed to be quiet.	1/23/2020 11:50 AM
39	Can you please make the basement the silent floor. It makes the most sense. If people want silence, that is the only place in the library that can be completely closed off and insulated from noise.	1/23/2020 9:36 AM
40	The library needs to move the silent floor to the bottom. From an acoustic stand point, this makes the most sense. The other floors should be quiet, but not silent. It isn't practical to think that people will be completely silent and I find that more people talk on the other three floors than the bottom, which is rarely even used. The bottom floor is cut off from everyone else and it would be completely silent. The only complaint I have is that the bathrooms are never clean. Even after the cleaning crew visits, it is still disgusting. I understand cleaning is more of a university issue, but it is still a big issue for everyone at the school.	1/23/2020 9:23 AM
41	I wish we had seat cushions for all of the chairs. I also wish we could check out bookstands from the library. I wish we had a coffee shop in the library, especially considering Einstein's is opened according to the undergraduate schedule, not the law school schedule	1/23/2020 9:20 AM
42	It would be great to see a food option or coffee shop in the bottom level!	1/23/2020 9:04 AM
43	I am very appreciative of the hard working law library staff. Many of the books and technology here is high quality and very expensive. I have been saved countless times with all the supplements provided in this library. The staff is always nice and are willing to work long hours, just so us law students have a place to study (or pretend to study.) We even have free printing and a librarian who will go all out to fix our technological issues for free! The reference librarians have helped me find some of the most frustrating topics. Mostly everything is always	1/22/2020 7:02 PM

kept up to date and the process to check out books or do some online research is made very convenient to us. Whenever, I see a medical student come over to study, it really makes me grateful that we have a law library and that the staff caters to us so much. (Sometimes too much! We can get a little too spoiled sometimes!) Any problems I have with this library, are usually resolved as quickly as possible, so I truly can't voice any complaints! I really am grateful for this library and how much the staff seems to care for us students! Thank you! (Although I guess one complaint is that the first floor bathroom is always cold as a freezer... But that's it!)

44	I would like to see the law library to have more expansive hours for access.	1/22/2020 4:54 PM
45	I would like to see more comfort added to the library.. we spend so much time here and it's easy to be uncomfortable in terms of seating. The few cushions the library provides are thin and provide little support and comfort. Not to mention it's always hard to find one that's not already being used. We need more cushions and improved cushions at that. The smaller study rooms are often not regulated in terms of temperature and I end up sweating if I have to take one. I said we needed 6 to 8 smaller study rooms, which is true, as I like to study with a smaller group, but if that compromises the temperature aspect.. then medium-sized rooms are fine. Free printing is a HUGE plus and I take advantage of it every single day. It makes my life a lot easier as a student. I like the idea of having a larger break room inside of the library.. similar to the student lounge on the first floor of the school, with more tables and refrigerators for packed lunches, as the refrigerators in the break room are always packed to the brim and overflowing. Maybe a second break room could allow the other room to breathe and allow students more options as to how they go about their eating/studying schedules. During exams I had a terrible experience of obtaining a study room and walking into a room where someone had previously eaten a meal and left it in the garbage can there. There was no way to air the room out. I understand eating in the library and even eating in a study room.. but having a larger break room might make others feel more comfortable to eat their meals in an alternative space, without having to leave the library completely. Leaving the library is detrimental to my focus when I stay here for so long. I feel like if I leave I'm not staying in the same state of mind. An abundant self serving coffee bar is a great idea as well.. a keurig is a good start :)	1/22/2020 2:20 PM
46	A Starbucks within the law library would be very convenient. A lot of the law students have to drive 5/10 minutes away to get Starbucks because they do not like the coffee options the campus currently offers. I would also like the library to be open earlier on all days of the week.	1/22/2020 1:56 PM
47	I usually study off campus because I get easily distracted by seeing my friends at school; however, I am so pleased with the helpfulness of the library staff members. When I do go to the library, they are always so friendly and extremely helpful anytime I need to do research. I cannot give the staff enough praise and thanks for all they do!	1/22/2020 12:57 PM
48	I think we should have expanded library hours. If not 24 hours, at least until 2 a.m. on weeknights and open earlier than 1:00 p.m. on Sunday. There is nowhere else to go once the library closes due to the classrooms in the main building being locked. Additionally, if there was a scanning system with our student cards we would be able to increase security and hours of operation.	1/22/2020 12:47 PM
49	I would like more comfortable chairs at the tables and the computer labs need to do a better job of providing working staplers and fixing printer problems as soon as they occur so that the broken printers are available for use	1/22/2020 12:20 PM
50	I would love to have a coffee shop in the library! The only issue I have is the printers and how they are literally ALWAYS messed up	1/22/2020 12:18 PM
51	It would be nice to have updated furniture, still just as comfy, just more modern. Also, if possible a mini snack room/place to purchase a light lunch and coffee without having to leave the law school entirely. Sometimes the break is nice and well-deserved, and other times it's distracting and I don't have time for it so I suffer.	1/22/2020 12:14 PM
52	More study rooms! Coffee shop in the bottom would be amazing. Maybe a nap room.	1/22/2020 12:13 PM
53	PLEASE PUT SIGNS UP THAT SAY: "THIS IS A LIBRARY. BE QUIET. STOP TALKING OR YOU WILL BE PUNISHED."	1/22/2020 11:54 AM
54	Coffee shop on the lower level please!!!!!!	1/22/2020 11:48 AM
55	coffee would be nice!! Downstairs. More seat cushions, they are great but sometimes hard to find. And maybe earlier hour during finals?	1/22/2020 11:28 AM

56	Coffee shop in bottom floor of lib. Longer hours.	1/22/2020 11:05 AM
57	Updated chairs and also a coffee shop!!	1/22/2020 11:03 AM
58	The weekend hours are frustrating - would like if they were more similar to the hours during the week. Maybe this will be available once the swipe system is put in place.	1/22/2020 9:41 AM
59	N/A	1/22/2020 8:33 AM
60	The printing in the computer lab has been very hit or miss recently. On one day, only one printer out of four was working. Additionally, there is still a lot of talking on the other levels of the library that can get distracting.	1/22/2020 7:59 AM
61	The noise level on second floor is always loud.	1/21/2020 9:28 PM
62	During finals, I would like if the library open earlier on Sunday in the weekend in the middle of finals	1/21/2020 8:19 PM
63	The furniture, mainly the need for more pads or padded chairs is the only addition i would like to see. Also, I am not sure if this is possible but I would like some sort of reprimand for continuous violators of the noise policy. Some of the students don't seem to care	1/21/2020 8:00 PM
64	Y'all are truly wonderful and helpful!	1/21/2020 7:32 PM
65	The printers in the lexis lab were having trouble at the beginning of the semester. Ensuring that these are working properly would be beneficial.	1/21/2020 7:26 PM
66	N/A	1/21/2020 6:20 PM
67	The library staff does a great job. They are always helpful. I love the library and what it has to offer. I've spent a lot of time there because it's such a great place to study and do my work! I wish the computers in the 2 labs were a bit faster; I have issues with them freezing at times. I also wish that there were more supplements available to us online in ebook format.	1/21/2020 6:02 PM
68	I would like to see the library open earlier or have access earlier. I would like a refrigerator in the law library as walking to the student lounge is a hassle when studying for exams or just spending the day studying. Staplers on every floor. Slanted surfaces for the desks for reading and writing to prevent neck strain	1/21/2020 5:45 PM
69	getting emails about the "noise" is extremely frustrating. It seems as though the basement would be a better choice for the "quiet" study area.	1/21/2020 5:45 PM
70	I would love a simple happy guide to property	1/21/2020 5:17 PM
71	The library is closed on days that would be great study days, which is a big inconvenience. Like MLK for example, necessary to have a 24-hour area for the law students, and open before 12 on Sundays. Also people talk quite a bit in quiet areas, which is also very inconvenient. More study rooms would be very helpful!	1/21/2020 5:13 PM
72	There is always a group on the main floor talking in the middle of the library, please be a little more strict about the noise, talking, etc. It is always the same group of students Thank you for all that you guys do !	1/21/2020 5:09 PM
73	It seems to make more sense for the basement and up to be the quiet floor and the main level to be the collaborative floor. This is where students enter the library and stop to speak to other students.	1/21/2020 5:07 PM
74	Please allow the temperature to be changed. It is unbearable to study in there sometimes it is so hot.	1/21/2020 5:02 PM
75	I love the cushions but they should be checked out to individuals like books. It seems every time I go to look for one, they're all missing. They also need to be vacuumed occasionally, some of them are pretty dirty. Also some commercial fans should be added to the restrooms, especially the third floor. The smells seem to stick around forever in the restrooms. The finals policy should also be revisited, I can understand a blanket "check all" ids but maybe an exception for students they know and recognize.	1/21/2020 5:01 PM
76	The addition of more study rooms is a serious need so thank you for taking this under consideration. In addition, many of the existing study rooms are really showing their age with wear and tear. The Sunday hours have always been unrealistic for law students, but I understand that a card access system will remedy this issue. Regarding the library's	1/21/2020 4:58 PM

open/closed times and dates— I have always found it odd that the library is closed the Saturday and Sunday before classes resume each semester. We always have reading to do in advance of the first day of class, and many professors do not notify us of these assignments until Thursday/Friday before classes begin on Monday, so I'm usually scrambling trying to find a quiet, safe place to prepare for the first day of classes each semester. Perhaps you could be open less when we are all gone for extended breaks in exchange for being open on the Saturday and/or Sunday before classes resume for the semester.

77	n/a	1/21/2020 4:57 PM
78	I am always freezing in the library and the study rooms. This is a big reason why I choose to go elsewhere to study. My favorite place to go in the library is the reading room because there are comfortable places to sit. However, you cannot rent the room to have it privately like you can a study room. I wish there were more comfortable places to sit. The majority of the comfortable places to sit are on the collaborative floor and for someone that gets easily distracted that's not an option.	1/21/2020 4:52 PM
79	I love the idea of having quiet workspace, but it's very seldom enforced. I've complained personally multiple times about the same group, and so have many colleagues, and it seems like nothing more than a slap on the wrist before they start talking again. I agree with the policy, but I don't agree that it's been effective by any means. If anything, their noise is amplified because other people are following the rules.	1/21/2020 4:51 PM
80	A coffee bar would be life changing.	1/21/2020 4:51 PM
81	The same group on the main floor needs to stop talking everyday.	1/21/2020 4:51 PM
82	It would be nice to have food and/or coffee for purchase in the library. It was also be nice to have a vending machine of school supplies in the library. The University of Alabama had these and they were very convenient.	1/21/2020 4:48 PM
83	The computer library seems as if half of the computers are never working or "out of order". This is discouraging.	1/21/2020 4:48 PM
84	The staff could be more responsive to noise complaints when the anonymous number is contacted.	1/21/2020 4:46 PM